



Hotel Krvavec

Dear guest,

We thank you for your trust and for choosing the hotel with the **highest altitude in Slovenia**. We have prepared this information folder with the intention of making your stay in Hotel Krvavec quality and comfortable.

We wish your holidays in hotel and mount Krvavec to be unforgettable!

Hotel Krvavec team

Useful information

Internet

Free Wi-Fi

Name: **Free-Hotel Krvavec**

This Wi-Fi does not require a password.

Address:

Hotel Krvavec
Ambrož pod Krvavcem 50
SI-4207
Cerklje na Gorenjskem
Slovenia

Reception:

T + 386 (0)51 350 830
E booking@rtc-krvavec.si
I www.rtc-krvavec.si

Check in after 14:00
Check out before 10:00

Breakfast 7:00 – 9:00
Dinner 18:00 – 20:00

Emergency 112
Police 113

When checking in, you will be required to fill out a form, which is used to send information and statistical data about our hotel guests to the Slovenian Ministry of the Interior.

Working hours

Hotel Krvavec

	Summer	Winter
Reception	9:00 – 21:00	7:30 – 19:00
Bar	7:00 – 22:00	7:00 – 22:00
Self-service restaurant	-	10:00 – 16:00
Hotel Restaurant	8:00 – 9:30 19:00 – 21:00	7:00 – 9:00 18:00 – 20:00
Plaža (The Beach); full-service restaurant	8:00 – 17:00	8:00 – 16:00
Sauna	10:00 – 21:00	10:00 – 21:00
Fun room	8:00 – 23:00	8:00 – 23:00

Planina Krvavec

	Summer	Winter
Ski resort Krvavec	-	8:15 – 16:00
Cable car	9:00 – 19:00	8:00 – 17:00
Summer park Krvavec	10:00 – 18:00	-
Bike park Krvavec	9:00 – 19:00	-

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Accommodation

The hotel with the highest altitude in Slovenia is situated at 1600 meters above sea level and offers everything you need for a comfortable and relaxing holidays, it offers 26 rooms with 94 beds, 3 saunas, board games, wi-fi, restaurant, bar and a meeting room (with projector). Mountain style rooms are equipped with solid wood furniture and everything you need for a pleasant holiday in any season (shower, WC, hairdryer, satellite TV, Wi-Fi).

Restaurant and bar

Kind hotel staff will be taking care of you throughout your holidays in this pleasant mountainous atmosphere. Rich breakfast and delicious dinner are local culinary delights. A big self service restaurant is available during day-time. You are also welcome to have some drinks and snacks at the popular »Plaža« (Beach) – an outdoor terrace with a bar, located just outside our hotel. This is the main spot for relaxing, socializing, partying or simply hanging out with fellow ski and snowboard enthusiasts.

Fun room

There is a spacious room with game machines in the basement area: table football (fuzzball), air hockey, a pool table, darts.

Playing machines are playable by coins that you can buy in machines in Fun room.

Sauna

The relaxation area on ground floor of the hotel has a beautiful nature view and offers a Finnish and an infrared sauna and another outdoor Finnish sauna. The saunas are great for burning calories and for general wellbeing.

Reservation is required at the hotel reception desk.

Working hours are every day between 10:00 and 21:00. It is possible to use the sauna outside of this time period, but only upon prior reservation.

The price of sauna also includes clean towels plus cold and hot drinks.

Price: 10 €/entrance

Winter experience

In winter season, our hotel is a perfect starting point for skiing, snowboarding and other winter activities. It is located in the heart of the Krvavec Ski centre, right next to the slopes. Krvavec Ski Centre offers amazing views and ski slopes, which are situated between 1450 m and 1971 m above sea level. This guarantees great skiing conditions. Various different ski slopes make Krvavec suitable for everyone from beginners to professional skiers.

A wide range of additional offers is available throughout winter season. Ski school (alpine skiing, carving, telemark, snowboarding), rental and service of ski equipment, snow park, beginners slope, children's playground, racing slope, electronic timer slope, slope with ungroomed snow, slope with bumps (mogul skiing), night sledding, airboarding, snow biking, wardrobe, souvenir shop, restaurants and free parking.

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Summer experience

In the summer time, the highest altitude ski center becomes a friendly oasis for hikers and mountain bikers. Because it is located at high altitude, the Krvavec highland is a retreat from the hot noisy city life, offering moderate temperatures and fresh mountain air. It also creates the atmosphere of beautiful nature and dairy-farming, along with an amazing view of the Ljubljana basin, Julian Alps and Kamniško-Savinjske Alps.

Additional offer in the summer time

Summer park Krvavec, Bike Park Krvavec (cross-country, downhill, all mountain), hiking tracks, highland tracks, bike rental, historical trail, holy mass in the Plečnik chapel of the Snowy Mary, medical herbs on the highlands and delicious home-made culinary delights.

Experience variety

Family holidays

Hotel Krvavec is primarily a family hotel. A great location, family friendly rooms, wide range of winter and summer activities on the highland, pleasant hotel staff and much more, give our guests a kind family atmosphere, which will surely make your holidays carefree and you will definitely wish to come back again.

High altitude training for athletes

The effect of high altitude is very positively accepted among athletes. After spending a few days in these conditions, athletes come back to normal, moderate altitude and their bodies make much better use of oxygen they breathe.

Therefore, athletes are in better physical shape than before, Krvavec highland is the best gym in any season.

Business (meetings, team buildings)

Relaxed informal gathering in nature is always great for co-workers to create good relationships and affiliate with the company. We, the Krvavec team, always encourage fun gatherings in nature year-round. We always tailor the shape contents and duration according to the client's needs, that means each program is individually shaped and adjusted to the structure of participants.

Weddings and celebrations

A wedding at Krvavec is special because your guests get to enjoy a wonderful view from the highest wedding location in Slovenia, fresh air and beautiful mountains. It's also great in winter time, because everyone can get up to the wedding location using the cable car. The bride and the groom have different options of arrival; by chairlift, snow mobile, dog sled or by skiing.

Extra offer

Ski school and equipment rental

There is ski school Jecom Sport at Krvavec Ski Resort. They have a wide range of trainings and lessons for skiing and snowboarding, they also offer equipment rental and servicing. Ski school Jecom Sport is located next to the top cable car station.

More information: Jecom sport

Daytime sledding

Daytime sledding is possible at any time during the working hours of Krvavec Ski Resort. There is a special sledding slope, next to the children's playground at Kriška Planina. The children's conveyer belt is available to take you to the top of the sledding slope. Using this conveyer belt is free of charge.

Sledding is possible in Podgradišče as well. Location is next to the chairlift Zvoh.

Information about sled rental: Info point

Night sledding

We organize sledding with professional wooden sleds every Friday and Saturday throughout the winter season. Except in case of bad weather (fog, rain, strong wind, lack of snow). Each participant also receives a head lamp. Sledding takes place at Tiha Dolina slope, using the Tiha dolina chairlift, which runs from 16:30 to 19:00.

Reservations: Jecom Sport, Info point

Summer park Krvavec

The Summer Park of active and fun adventures is great place for families with kids, youth and individuals. Our wide range of activities includes an adventure park, bike park, mountain go-karts, mountain scooters, climbing tower, trampolines, archery, slackline, frisbee golf and a downhill tube adventure. Open throughout the summer season, except in case of bad weather (fog, rain, strong wind).

More information: Info point, Jecom sport

House rules

1. Your room is available for you on the day of arrival after 14:00.
2. Your room is available for you on the day of departure until 10.00 in the morning.
3. On arrival, the guest is required to present the photo ID and fill out the check out form. Hotel Krvavec accepts the following credit cards: MasterCard, Visa, Diners, Maestro and American Express. We do not accept checks.
4. The function of the radiators is remote controlled. If the room temperature is not suitable please inform the reception. If the valve is broken you will be charged 100 €.
5. Unregistered people are not allowed to spend the night at the hotel.
6. Take care of the environment and conserve water and electricity. Before leaving the room, please close all water taps and turn off all lights and electrical appliances.
7. Wireless internet is available everywhere in the hotel.
8. There's a big free parking lot available right next to the bottom cable car station. There's also a parking lot right next to the hotel, but it's not recommended to be used in winter time due to snow and ice.
9. You are welcome to leave your ski equipment in the Ski Room on the ground floor of the hotel. The room is locked every day after 18:00. The Hotel Krvavec is not responsible for the equipment in the Ski Room.
10. Sauna is available for hotel guests and other individuals. The working hours are every day between 10:00 – 21:00.
11. Bringing your own food and drinks in the hotel rooms is not allowed. There's a wide range of food and beverages available at the hotel restaurant, outdoor restaurant Plaža (Beach) and other places at Ski Resort Krvavec.
12. Please do not damage or take any hotel inventory with you. Guests are responsible for the damage caused by them or by the people visiting them.
13. All services have a pre arranged price and need to be paid for after completion of the service.
14. On the day of departure, guests are also required to pay tourist tax according to the price list.
15. Extra services, not included in the original price, must be paid for after the service is completed or upon departure.

Terms and conditions

Hotel Krvavec, RTC Krvavec d. o. o.

1. These terms and conditions are referring to all reservations, rentals and agreements about the use of accommodations or F&B capacities in Hotel Krvavec, which is managed by the company RTC Krvavec d.o.o..

2. These terms and conditions are being governed by the laws in force in the Republic of Slovenia. All other situations that may happen in connection with said conditions and would not be reasonably resolved, are handled by the court in Kranj.

3. All prices include VAT. RTC Krvavec d.o.o. withholds the right to change the prices without any further notice. If the price is changed after the guest has already made a reservation this change does not affect it.

4. RTC d.o.o. doesn't take responsibility for any loss, damage, cost or other requirements for compensation for damage caused by incomplete, incorrect, inaccurate, illegible, incorrectly made reports from clients, done by a late arrival or in case of "no show", or any other situation in which the client is to blame.

5. Even though we look to have all the information present on the internet as accurate as possible, we don't take responsibility for mistakes, flaws and would withhold the right to change, add or delete the information at anytime.

6. The availability of accommodation under certain prices can not be accessed in certain periods.

7. On the day of the checkout the room can be used up until 10 am. If the guest doesn't empty the room until 10 am a fee of 50% of the total price will be charged for an extended stay until 4 pm (after 4 pm a fee of 100% of the total price will be charged).

8. Children under the age of 6 can stay free of charge, when sharing a room with two adults and without using an extra bed. In a cases where a baby cot is needed, one must inform the staff in advance. If this is not done by a client, RTC Krvavec d.o.o. is not responsible or obliged to provide a baby cot.

9. Children between the ages of 6 and 10 that are staying in the same room as their parents and occupy an extra bed have a 50% discount. Children between the ages of 10 and 15 that are staying in the same room as their parents and occupy an extra bed have a 40% discount.

10. RTC Krvavec d.o.o. doesn't take any responsibility for the vehicle's safety or any damage that might happen on

the premises, unless the damage happened because of staff negligence.

11. A guest is obliged to show an ID with his/her picture and fill out a check in form upon arrival.

12. All services in Hotel Krvavec can be paid in cash, credit card or as an advanced payment. We accept the following credit cards: MasterCard, Visa, Maestro, Diners. We do not accept checks.

13. The price of the stay can be raised by the price of the tourist tax. The tourist tax has to be paid for the entire duration of the stay.

14. The postponed date of a reservation is not charged, if the capacities allow it.

15. In case of cancellation (unless in case of extreme circumstances) the amount of advanced payment is kept.

16. In case of an early check out the entire amount of the reservation is charged.

17. The reservation is confirmed when an advanced payment of 50% of the total amount is paid.

18. The reservation can be cancelled 21 days before the arrival date. If it's cancelled after the 21 day mark, the advanced payment is kept.

19. Each cancellation has to be in written form and starts to take action when it is received and confirmed by the hotel staff.

20. We withhold the right to refuse a reservation or in special cases, to cancel or adapt or alteration of your arrangement. If we need to cancel, adapt or change your reservation, we shall do our best to propose an alternative. If you refuse our alternative option we will return your advanced payment.

21. The company has the right to change or cancel this contract in case of extreme circumstances or anything that it does not have any power over. In this case the company will return all the money that was paid as an advanced payment. The company is not responsible for any other damage.